# The Case of the Swapping and of the Disappearing Phantoms

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## 1.1 The Multi-Valued Decision Process

**Model:** Decision events occur according to a Point process N(t), with rate  $\lambda$ . One amongst V actions must be taken upon arrival of such an event.

**Control Strategy:** The decision strategy prescribes *randomized* independent decisions:

 $\theta_i$ : Probability that action *i* will be taken upon arrival of the *n*-th event.

Decision Space : 
$$\Theta = \left\{ \theta \in \mathbb{R}^V \text{ such that } \theta_i \ge 0, i = 1, \dots, V, \text{ and } \sum_{i=1}^V \theta_i = 1 \right\}.$$

**Long Term Cost per Unit Time:**  $F(\theta)$  is the long term average cost rate associated with a given strategy  $\theta$ .



#### **1.2 Optimality of the Probability Vector** $\theta$

**Definition:** The *Generalized Gradient Operator* is defined by:

$$\mathcal{G}_k[F(\cdot)] = \frac{\partial F(\cdot)}{\partial \theta_k} - \sum_{j=1}^V \theta_j \frac{\partial F(\cdot)}{\partial \theta_j}$$

A value of  $\bar{\theta}$  such that  $\sum_{k=1}^{V} \bar{\theta}_k = 1$  and

$$\mathcal{G}_k[F(\bar{\theta})] = \begin{cases} = 0 & \text{if } \bar{\theta}_k > 0 \\ \ge 0 & \text{if } \bar{\theta}_k = 0 \end{cases} \text{ for } k = 1, .., V$$

$$\tag{1}$$

satisfies the Kuhn-Tucker conditions. Under convexity of  $F(\theta)$ , if  $\bar{\theta}$  satisfies (1), then  $\bar{\theta} = \theta^*$ .

Lemma 1 Consider the ODE:

$$\frac{d\vartheta_k(t)}{dt} = -\vartheta_k(t)\mathcal{G}_k[F(\vartheta(t))]$$
(2)

If the starting point is a probability vector:  $\vartheta_k(0) \in \Theta$ , then  $\vartheta(t)$  remains always as a probability vector. Furthermore, if  $\vartheta(0) \in \Theta$  is such that  $\vartheta_k(0) > 0$  for each  $k = 1, \ldots, V$  and it is not a local maximum of  $F(\cdot)$ , then the stable points of (2) are local minima.

If the function F has a unique minimum, then (2) has an asymptote at  $\theta^* = \arg \min_{\theta \in \Theta} F(\theta)$ .

## **1.3 Estimation Problem: Formulation**

Approximating the solution to the ODE: stochastic approximation

$$\theta_k(n+1) = \theta_k(n) - \epsilon_n \theta_k(n) Y_n, \qquad Y_n \approx \mathcal{G}_k[F(\vartheta(t))]$$

The sensitivity estimator  $Y_n$  is a noisy measurement of the desired sensitivity.

For the stochastic approximation to be asymptotically optimal, we need to *estimate* the generalized gradient.



How to estimate the sensitivities? IPA: not applicable, SF: generally large variances.

Extension of the Phantom RPA method to multivalued decisions.

## 2.1 A Queueing Example

- Items arrive at at queue in front of a machine, where they wait to be processed according to a FCFS rule. The (stationary) *arrival process* N(t) has rate  $\lambda$ .
- A machine can process items at V different speed settings. We call  $\eta_i \in \{v_1, \ldots, v_V\}$  the particular *decision* or speed chosen for the *i*-th processed item.
- The distribution of the random processing times is conditional to the chosen speed, with  $\mu_k^{-1} = E[S_i | \eta_i = v_k]$ . We order the settings:  $\mu_k \leq \mu_j$  if k < j ( $v_1$  is the fastest in average).
- The *operating cost* assumes that it costs  $c_k$  dollars per unit of processing time when the machine works at speed  $v_k$ , and  $c_k < c_j$  if k < j, (faster modes more costly, no switching cost).



Minimize 
$$F(\theta) = W(\theta) + \lambda \sum_{k=1}^{V} \frac{c_k \theta_k}{\mu_k}$$
, subject to  $\sum_{i=1}^{V} \theta_i = 1$ .

 $\Rightarrow \qquad \text{Estimation of } \mathcal{G}_k[W(\theta)].$ 

#### **2.2** Parallel $\triangle$ -Phantom Systems



**Definition:** Given a *trajectory*  $(A_i, u_i, \eta_i)$ , let  $\tilde{\eta}$  be a sequence of *phantom decisions* s.t.

$$P\{\tilde{\eta}_{i} = v_{l} | \eta_{i}(0) = v_{l}\} = 1, \quad l \neq k$$

$$P\{\tilde{\eta}_{i} = v_{k} | \eta_{i}(0) = v_{k}\} = 1 - \frac{\Delta}{\theta_{k}}, \quad P\{\tilde{\eta}_{i} = v_{l} | \eta_{i}(0) = v_{k}\} = \frac{p_{l}\Delta}{\theta_{k}}, \quad l \neq k$$

where  $p_l \ge 0$  are to be determined later. The  $\Delta$ - *phantom system* is defined by the queueing system that follows the trajectory driven by the sequence  $(A_i, u_i, \tilde{\eta}_i)$ .



### 2.3 The General RPA Formula

Finite Horizon: Let  $\varphi_M(\eta) = \sum_{i=1}^M W_i$  be the total wait of the first M customers. Finite Difference in  $\theta$ : Consider now the expected value of the *finite difference*:

$$D_{\Delta}(M) = \frac{\varphi_M(\eta(0)) - \varphi_M(\tilde{\eta})}{\Delta}$$
, where  $\tilde{\eta}$  yields the  $\Delta$ -Phantom system.

Given M customers, the number of phantom decisions in  $\{\tilde{\eta}_i, i = 1, \ldots, M\}$  has a Binomial distribution, since each decision is chosen as a phantom one with probability  $P\{\tilde{\eta}_i \neq \eta_i(0)\} = \Delta$ , independently of previous ones. Therefore,

$$E[D_{\Delta}(M)] = E\left[M\Delta(1-\Delta)^{M-1}E^{(1)}[D_{\Delta}(M)]\right] + E\left[\sum_{m=2}^{M} \binom{M}{m} \Delta^{m}(1-\Delta)^{M-m}E^{(m)}[D_{\Delta}(M)]\right]$$

where  $E^{(m)}$  is the expectation w.r.t.  $\tilde{\eta}$ , conditioning on having exactly *m* phantoms. **The RPA Limit:** The finite horizon phantom RPA formula is:

$$\lim_{\Delta \to 0} E[D_{\Delta}(M)] = \frac{1}{\theta_k} E\left\{\sum_{j=1}^M I_k(j) \left[\frac{\varphi_M(\eta(0) - \varphi_M(\eta(j)))}{M}\right]\right\}$$

where  $I_k(j) = \mathbf{1}_{\{\eta_j(0)=v_k\}}$ . The sequence  $\eta(j)$  is defined by  $\eta_i(j) = \eta_i(0), i \neq j$ , and:

$$P\{\eta_j(j) = v_l | \eta_j(0) = v_l\} = 1, l \neq k, P\{\eta_j(j) = v_l | \eta_j(0) = v_k\} = p_l.$$

Use equiprobability of all the sequences of phantom decisions with only one distinct from  $\eta(0)$ .

#### 3.1 The Swapping Phantoms: Main Result

Chosen phantom decisions are swapped:

$$p_l = -\frac{\theta_l}{(1-\theta_k)}, l \neq k$$

The ensuing phantom customers in the  $\tilde{\eta}$ -phantom system **swap speeds** compared to the corresponding nominal decisions, choosing one of the remaining ones according to their original proportion.



**Proposition 1** Assume that the service times are dominated by  $\{S_i(\bar{\eta})\}$ , for some random sequence  $\bar{\eta}$ , and that the dominating queueing process satisfies  $E[\mathbf{N}^3(\bar{\eta})] < \infty$ . Then:

$$\frac{\theta_k}{(1-\theta_k)}\mathcal{G}_k[W(\theta)] = \lim_{M \to \infty} E\left\{\sum_{j=1}^M I_k(j) \frac{[\varphi_M(\eta(0)) - \varphi_M(\eta(j))]}{M}\right\}$$

where  $I_k(j) = \mathbf{1}_{\{\eta_j(0)=v_k\}}$ . The sequence  $\eta(j)$  is defined by  $\eta_i(j) = \eta_i(0), i \neq j$ , and:  $P\{\eta_j(j) = v_l | \eta_j(0) = v_l\} = 1, l \neq k, P\{\eta_j(j) = v_l | \eta_j(0) = v_k\} = p_l.$ 

#### 3.2 The Swapping Phantoms: Sketch of Proof

**First Step:** Using this definition for the  $\Delta$ -Phantom system, simple algebraic manipulations show that

$$\lim_{\Delta \to 0} \frac{F(\theta) - F(\tilde{\theta})}{\Delta} = \frac{1}{1 - \theta_k} \mathcal{G}_k[F(\theta)]$$

In order to see this, set V = 3, k = 2:

$$\begin{split} F(\theta) - F(\tilde{\theta}) &= F(\theta_1, \theta_2, \theta_3) - F(\theta_1, \theta_2, \tilde{\theta}_3) + F(\theta_1, \theta_2, \tilde{\theta}_3) - F(\theta_1, \tilde{\theta}_2, \tilde{\theta}_3) + F(\theta_1, \tilde{\theta}_2, \tilde{\theta}_3) - F(\tilde{\theta}_1, \tilde{\theta}_2, \tilde{\theta}_3) \\ \text{Now use } \delta\theta_i &= \tilde{\theta}_i - \theta_i = \Delta\theta_i / (1 - \theta_k), i \neq k \text{ to rewrite:} \end{split}$$

$$\lim_{\Delta \to 0} \frac{F(\tilde{\theta}_1, \tilde{\theta}_2, \tilde{\theta}_3) - F(\theta_1, \tilde{\theta}_2, \tilde{\theta}_3)}{\Delta} = \frac{\theta_1}{(1 - \theta_k)} \lim_{\delta \theta_1 \to 0} \frac{F(\theta_1 + \delta \theta_1, \tilde{\theta}_2, \tilde{\theta}_3) - F(\theta_1, \tilde{\theta}_2, \tilde{\theta}_3)}{\delta \theta_1} = \frac{\theta_1}{(1 - \theta_k)} \frac{\partial F(\theta)}{\partial \theta_1}$$

and similarly for i = 3. For k = 2 we have:

$$\lim_{\Delta \to 0} \frac{F(\theta_1, \theta_2, \tilde{\theta}_3) - F(\theta_1, \tilde{\theta}_2, \tilde{\theta}_3)}{\Delta} = \frac{\partial F(\theta)}{\partial \theta_k} = \frac{1}{(1 - \theta_k)} \left[ \frac{\partial F(\theta)}{\partial \theta_k} - \theta_k \frac{\partial F(\theta)}{\partial \theta_k} \right]$$

which establishes our claim.

**Second Step:** Use Dominated Convergence to interchange the limits of the finite differences (RPA formula) and the finite horizon approximation to the stationary average.

## 3.3 The Disappearing Phantoms: Main Result

- Swapping requires *domination*: system stability under slowest setting, and also
- requires knowledge of the service distributions, in order to "swap" speed

Uniformization argument: customers of class k arrive at rate  $\theta_k \lambda$ . Service distribution is class dependent. Use now  $p_l = 0, l \neq k$ , meaning that some of the customers, the phantom ones, are not allowed entrance to the machine and thus **disappear** from the system.

disappears  
eeds.  
$$1 - \frac{\Delta}{\theta_k}$$

Call: 
$$\mathcal{D}_k(\lambda, \theta) = \frac{\partial F(\lambda, \theta)}{\partial \theta_k} + \lambda \frac{\partial F(\lambda, \theta)}{\partial \lambda} - \sum_{j=1}^V \theta_j \frac{\partial F(\lambda, \theta)}{\partial \theta_j}$$

so that:

$$\mathcal{G}_k[F(\lambda,\theta)] = \mathcal{D}_k[F(\lambda,\theta)] - \sum_{i=1}^V \theta_i \mathcal{D}_i[F(\lambda,\theta)]$$

**Proposition 2** Assume that  $E[\mathbf{N}(0)^3] < \infty$ . Then:

$$\theta_k \mathcal{D}_k[W(\theta)] = \lim_{M \to \infty} E\left\{ \sum_{j=1}^M I_k(j) \frac{[\varphi_M(\eta(0)) - \varphi_M(\eta(j))]}{M} \right\}$$

where  $I_k(j) = \mathbf{1}_{\{\eta_j(0)=v_k\}}$ . The sequence  $\eta(j)$  is defined by  $\eta_i(j) = \eta_i(0), i \neq j$ , but now  $\eta_j(j) = \emptyset$ , meaning that its service time will be set to zero in the phantom queue.

#### 3.4 The Disappearing Phantoms: Sketch of Proof

**First Step:** Since the rate  $\lambda_k = \theta_k \lambda$ , then  $\tilde{\lambda} = \lambda - \Delta \lambda$  and consequently, the corresponding system satisfies:

$$\tilde{\theta}_i = \frac{\lambda \theta_i}{\lambda - \Delta \lambda} = \theta_i + \delta_i, \\ \tilde{\theta}_k = \frac{\lambda_k - \Delta \theta_k \lambda}{\lambda - \Delta \lambda} = \theta_k - \delta_k, \text{ where: } \delta_i = \begin{cases} \theta_i \Delta + \mathcal{O}(\Delta^2) & \text{if } i \neq k \\ (1 - \theta_k) \Delta + \mathcal{O}(\Delta^2) & i = k \end{cases}$$

Using  $\delta \lambda = \Delta \theta_k \lambda$ , we then have:

$$\lim_{\Delta \to 0} \frac{F(\lambda, \theta) - F(\tilde{\lambda}, \tilde{\theta})}{\Delta} = \lambda \frac{\partial}{\partial \lambda} F(\lambda, \theta) + \lim_{\Delta \to 0} \frac{F(\lambda, \theta) - F(\lambda, \tilde{\theta})}{\Delta}$$

Proceed as before to write down:

$$\lim_{\Delta \to 0} \frac{F(\lambda, \theta) - F(\lambda, \tilde{\theta})}{\Delta} = -\sum_{i \neq k} \theta_i \frac{\partial F(\lambda, \theta)}{\partial \theta_i} + (1 - \theta_k) \frac{\partial F(\lambda, \theta)}{\partial \theta_k} = \frac{\partial F(\lambda, \theta)}{\partial \theta_k} - \sum_{i=1}^V \theta_i \frac{\partial F(\lambda, \theta)}{\partial \theta_i}$$

therefore:

$$\lim_{\Delta \to 0} \frac{F(\lambda, \theta) - F(\tilde{\lambda}, \tilde{\theta})}{\Delta} = \frac{\partial F(\lambda, \theta)}{\partial \theta_k} + \lambda \frac{\partial F(\lambda, \theta)}{\partial \lambda} - \sum_{j=1}^V \theta_j \frac{\partial F(\lambda, \theta)}{\partial \theta_j} = \mathcal{D}_k(\lambda, \theta)$$

**Second Step:** Use Dominated Convergence to interchange the limits of the finite differences (RPA formula) and the finite horizon approximation to the stationary average.

## 4.1 Implementation: Parallel Computation

Our estimators require computation of:

$$\sum_{j=1}^{M} I_k(j) \frac{1}{M} \sum_{i=1}^{M} d_i(j), \text{ where } d_i(j) \equiv W_i(0) - W_i(j)$$

 $W_i(j)$  is the waiting time of the *i*-th customer in the *j*-phantom system. We simulate only **one path** of the nominal system. To each customer we associate a phantom system.



## 4.2 Implementation: Simulation Results

The numerical results were obtained via simulations of the system for V = 3 speeds. The arrival rate is  $\lambda = 0.05$  and 0.10 and all service distributions are uniform between  $(a_k, b_k)$  as given in:

Speed $k$	Uniform	$ heta_k$	
$\begin{array}{c}1\\2\\3\end{array}$	$\begin{array}{c}1\\3\\4\end{array}$	$\begin{array}{c} 38 \\ 7 \\ 6 \end{array}$	$0.2 \\ 0.5 \\ 0.3$

The results for two different utilization factors are given below.

$\lambda = 0.05,  \rho = 0.40$							
Method	k = 1	k = 2	k = 3	CPU Time			
Theoretical	20.22	-5.04	-5.08	-			
Disap	$20.18 \pm 0.31$	$-5.03 \pm 0.08$	$-5.06 \pm 0.08$	7 secs.			
Swap (CRN)	$20.36 \pm 0.31$	$-5.05 \pm 0.05$	$-5.05 \pm 0.07$	13  secs.			
Swap (IND)	$20.13 \pm 0.32$	$-5.05 \pm 0.05$	$-5.05 \pm 0.08$	11  secs.			

$\lambda = 0.10,   ho = 0.80$							
Method	k = 1	k = 2	k = 3	CPU Time			
Theoretical	246.55	-61.55	-61.79	—			
Disap	$246.1 \pm 9.786$	$-61.47 \pm 2.479$	$-61.60 \pm 2.465$	12  secs.			
Swap (CRN)	$246.7 \pm 10.043$	$-61.33 \pm 2.037$	$-61.22 \pm 2.210$	18  secs.			
Swap (IND)	$254.2 \pm 12.923$	$-62.37 \pm 2.390$	$-62.77 \pm 2.296$	20 secs.			